



Bodannon - Porthtowan

Cornish Holiday

(A trading name of Sound Start UK Limited 12149643)

Document Number 2 Issue 1

Risk Assessment.

Property name: Bodannon

Assessment carried out by: Alec Grimsey

Date of next review: 03/03/2022

Date assessment was carried out: 02-08-2021

What are the hazards?	Who might be harmed and how?	Level of Risk occurring / Urgency. High, Moderate, Low	What is already being done to control the risks?	What further action do you need to take to control the risks?	Who needs to carry out the action?	When is the action needed by?	Complete Yes / No Action required. or Outstanding
Balcony at front of property from master Bedroom. Risk of falling.	Guests staying.	Low	Balustrade around balcony. French doors create a barrier until opened. Nothing else has been put in place, but property has been let for the last 7 years with no issues that we are aware of.	Purchase and put up a sign on French doors leading out onto balcony, warning of danger. Add a note in Guest Information, warning of risk and advising doors to be kept closed and all children must be supervised.	Alec Grimsey	1st July 2020	Yes – No further action required



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Rock face at back of property	Guests staying.	Low	This has a wire mesh covering which helps prevent climbing. Nothing else has been put in place, but property has been let for the last 7 years with no issues that we are aware of.	Purchase and Put Up Signs on wire mesh saying 'Do Not Climb Cliffs'. Add a note in Guest Information saying to not climb the cliffs.	A Grimsey / Cornish Holiday.	1st July 2020	Yes – No further action required
Steps Outside of Property, small steps at front and steps to hot tub.	All Guests & Visitors.	Low	Nothing has been put in place, but property has been let for the last 7 years with no issues that we are aware of.	Add note to Guest Book advising care to be taken on steps. Fit Hand Rail to steps to Hot Tub.	A Grimsey / Cornish Holiday.	28 th February 2021	Yes – No further action required



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Pathways	All Guests & Visitors.	Low	Maintained and kept in good condition by Site management company.	None	N/A	N/A	No Action Required
Hot Tub – drowning, Legionella etc.	All Guests & Visitors.	Low	Professional Cleaning company drains down when not in use, refills and monitors chemical levels before each changeover when in use.	Signage to be put up for Hot Tub Safety.	Cornish Holiday.	28 th February 2021	Yes – No further action required
Legionella within property as it has been left empty for some time.	All Guests & Visitors.	Moderate.	Nothing.	Follow legionella Cleaning procedure prior to guests arriving. (Procedure PR02)	A Grimsey / Cornish Holiday.	11 th April 2021	Yes – No further action required



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<p>Risk of infection from Covid-19 and spreading the infection.</p> <p><u>Our requests to guests / responsibilities.</u></p>	All Guests, Visitors & Cleaners.	High	Nothing.	<p>Cleaners & Guests need to follow government guidelines. (Policy PO01).</p> <p>Email to be sent to guests requesting them to confirm they are healthy and do not have symptoms before travelling and arriving at accommodation.</p> <p>Advice at the property (guest book) to advise what to do if they develop symptoms while at the property.</p>	<p>H Grimsey / Cornish Holiday & Guests</p> <p>H Grimsey / Cornish Holiday.</p>	<p>Ongoing</p> <p>Ongoing</p>	<p>Yes and Ongoing.</p> <p>Yes and Ongoing.</p>



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<u>Our requests to guests / responsibilities.</u> <u>Continued....</u>				When vacating property guests are requested to strip beds and put linen and towels in dissolvable laundry bags, along with loading and running the dishwasher. This will help minimise any risk to the cleaners and possible spread of the virus. Post-holiday Email confirming the guests were well on returning home.	The Guests. H Grimsey / Cornish Holiday & Guests	Departure date and ongoing. Ongoing	Yes and ongoing. Yes and ongoing.
Risk of infection from Covid-19 and spreading the infection.	All Guests, Visitors & Cleaners.	High	Nothing.	Cornish Holiday should be informed as soon as possible. The cleaner MUST not attend the accommodation and	H Grimsey / Cornish Holiday.	Ongoing.	Yes and ongoing.



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<u>If the Cleaner is ill or has symptoms.</u>				suitable cover will be arranged. (Procedure PR01)			
Risk of infection from Covid-19 and spreading the infection. <u>Not cleaning to an effective standard to prevent the transmission and spread of the Virus.</u>	All Guests, Visitors & Cleaners.	High	Nothing.	Covid-19 Cleaning Procedure (Procedure PR01) MUST be followed. A laminated card to be left in a prominent position at the property to confirm cleaning has taken place and the Covid-19 procedure (Procedure PR01) has been followed. Staff trained to an acceptable standard to understand Covid-19 cleaning (Policy PO01).	Cleaners. Cleaners. Cleaners. / Cornish Holiday.	Ongoing Ongoing Ongoing	Yes and ongoing. Yes and ongoing. Yes.



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				<p>Either Virtual College, Schuelke or other online courses of an adequate standard to be taken and certificated.</p> <p>Independent supervisor to visit and assess the property following cleaning to ensure an adequate standard is met.</p>	Cornish Holiday.	Ongoing	Yes and ongoing.
<p>Risk of infection from Covid-19 and spreading the infection.</p> <p><u>Guest developing symptoms or falling unwell at the property</u></p>	All Guests, Visitors & Cleaners.	High	Nothing.	<p>Covid-19 Policy and Cleaning Criteria (Policy PO01) MUST be followed. This advises the guest to travel home if well enough and self-isolate. They MUST inform Cornish Holiday.</p>	<p>R & M Cleaners / 24 hr Response: 07774 931 044 The Store, 28a North Parade, Camborne, Cornwall. TR14 8BL http://rmcleaners.co.uk</p>	Ongoing	Yes and ongoing.



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<u>or having a positive lateral flow or PCR test.</u>				Cornish Holiday will then leave the property empty without access for a minimum of 72 hrs and / or have the property professionally cleaned.			
Risk of infection from Covid-19 and spreading the infection. <u>Guest Comfort and support.</u>	All Guests, Visitors & Cleaners.	High	Nothing.	To protect guests and improve their comfort and safety we have introduced enhanced cleaning criteria (Procedure PR01), Hand Sanitisers have been put up outside and inside the property. Covid-19 online training for cleaners, and a 50ml hand sanitiser bottle, face masks and a packet of antibacterial wipes will	Cleaners. / Cornish Holiday.	Ongoing	Yes and ongoing.



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				be supplied to the guests staying. (Policy PO01)			
PATS Testing of Electrical Items	All Guests & Visitors.	Low	Annual PATS Test is carried out. Last done June 2019	Ensure PATs Test is up to date.	Being carried out by Green Sparks Electrics on 3 rd July 2020	End December 2021. Last Carried out 3 rd July 2020	Yes / No Further Action Required Next Due by 31st December 2021
Fire. Fire Extinguishers / Fire Blankets	All Guests, Visitors and other properties.	Low	Fire Blanket & Fire Extinguisher located in kitchen.	Ensure these are in date and maintained. Last carried out March 2020	Certified competent person. Carried out on 11 th March 2021	10 th March 2022	Yes / No Further Action Required Next Due by 10th March 2022



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Fire. Smoke Detector.	All Guests, Visitors and other properties.	Low	Fire Detectors on landing at top of stairs and also in lounge.	Ensure these are working, clean and regularly tested.	Any capable person.	Check Monthly.	Yes / No Further Action Required